

Southwold Primary School and Early Years Centre
Kennington Road
Radford, Nottingham,
NG8 1QD
Head Teacher: Mrs Kate Clifford
Tel: 0115 915 5756
Email: admin@southwold.nottingham.sch.uk
Website: southwoldprimary.typepad.com



7th January 2021

Dear Parents/Carers,

We are really trying to help all our students access the remote provision we are offering. All learning will take place using MS Teams, Class Dojo or Tapestry, which is web- based and can be accessed on any device with internet access. For laptop and PCs this is best accessed through Google Chrome webpage. On tablets/Smartphone it is best to do this through the MS Teams, Class Dojo or Tapestry app.

Application for Free Mobile Data

The Government are trying to help families by allowing **free data** (depending on the phone contract provider) for students with limited Wi-Fi access at home therefore allowing them to access the internet using their mobile data. This may help families who have several members at home all trying to work from home on the Wi-Fi.

Below are the companies offering this at present, others may join the scheme later. Each network providers' approach is different – read below to see if you are eligible as some providers can't offer data to Pay as you Go (PAYG) customers. Account holders with monthly contracts need to be over the age of 18. You must complete **one form for each child** you wish us to make an application for with their mobile number details.

Once we submit the information you should then:

- receive a text message when their free data has been activated
- when their free data will end
- that this data can be used when tethering a mobile phone to another device for internet access

We have no idea how long this will take to activate or if all applications will be accepted.

The school can apply for this but it needs some personal information which we will collect on the form below. Please read the privacy statement here: <https://get-help-with-tech.education.gov.uk/increasing-mobile-data/privacy-notice> (this is also summarised below) to ensure you are happy for us to pass on this information to allow you to access the free data from your provider.

If you are interested in this offer please complete the form via the link here

https://forms.office.com/Pages/ResponsePage.aspx?id=RGw8iocv6kquk_8WueyVIgUd7v0INbxBgiRPfYlQ3gtURDZBTlFSVDZCN0NFTlhMTUpZUElJREgwNC4u by submitting the form you

agree to the terms and conditions set out for the school to apply for this on your behalf.
Please complete the form by Monday 11th January 4pm for us to finalise the application and send off.

Application for free wireless/ Wi-Fi router for student who are eligible for Free School Meals

We can also apply for dongles for families to have Wi-Fi access if students are eligible for free school meals and the mobile data is not helpful. If you think you are eligible and would benefit from this please complete the same form (link above) by **Monday 11th January 9am** so we can make this application on your behalf.

If you have any queries on the technical side re access to MS Teams, Class Dojo or tapestry please email remotelearning@southwold.nottingham.sch.uk

If you have any questions regarding the online provision / lessons please contact the main office, remotelearning@southwold.nottingham.sch.uk , where your question can be directed to the relevant member of staff.

Kind regards
Mrs Salmeron

Network offers

EE

Be aware that until the end of January, it may take EE some time to process requests.

- The recipient will get 20GB of additional data per month until 31 July 2021.
- The offer is available to both Pay Monthly and Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- EE will process no more than 60,000 requests across all schools. If they reach this limit, they will not accept further requests.

Sky Mobile

- The recipient will get 100GB of additional data.
- The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.
- Sky Mobile customers will be able to see the data uplift in their piggybank.
- Sky Mobile will aim to process the request within 14 days.
- Sky Mobile will process no more than 1800 requests across all schools. If they reach this limit, they will not accept further requests.

Smarty

- The recipient will get unlimited data until 31 July 2021.
- The offer is available to both Pay Monthly and Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- Smarty will aim to process the request within 14 days.

Tesco Mobile

- The recipient will get 20GB of additional data per month until 31 July 2021.
- The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- Tesco Mobile will aim to process the request within 14 days.
- Tesco Mobile will process no more than 1,000 requests across all schools. If they reach this limit, they will not accept further requests.

Three

- The recipient will get unlimited data until 31 July 2021.
- The offer is available to both Pay Monthly and Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- Three will aim to process the request within 14 days.

Virgin Mobile

- The recipient will get 20GB of additional data per month until 31 July 2021.
- The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- Virgin Mobile will aim to process the request within 14 days.
- Virgin Mobile will process no more than 1750 requests across all schools. If they reach this limit, they will not accept further requests.
- Wi-Fi hotspots are open to all existing customers, including those on Pay-as-you-go. Customers on Pay-as-you-go will need to have a minimum of £5 credit. Instructions to download the app and find their nearest hotspot can be found by going to www.virginmedia.com/wifiapp.

Privacy statement

1. For the purposes of data protection, I need to let you know that the Department for Education (DfE) is running the Mobile Network Offer through schools and their trusts or local authorities.
2. If the offer is taken up by an adult account holder, the school or social care team will share the account holder's name and mobile phone details with the DfE, who will share these with the relevant mobile network operator.
3. The mobile network operator will use that information to increase the data available for the account holder's mobile device, as long as they qualify for the offer.
4. The adult account holder's personal data is only shared with their mobile network operator for the purposes of the offer. No names of children or other adults, other than adult account holder, are shared with the DfE or the mobile network operator.
5. No personal information will be shared with the DfE if you do not want to take up the offer.
6. If you want to know more about how your personal information will be used before you take up the offer, we can send that to you first.
7. If you decide to take up the offer, you'll get a text message from the Department for Education with more information about your data protection rights.

Southwold Primary School and Early Years' Centre
Kennington Road
Radford
Nottingham
NG8 1QD
Tel: 0115 9155756

